



Acharya Prafulla Chandra College

(NAAC ACCREDITED 'A' GRADE COLLEGE) (Govt. Sponsored)
New Barackpore, North 24 Parganas, Kolkata-700 131, West Bengal

Action Taken Report: 2020-21

Great feedback is a critical element of best-practice performance management where one is constantly thinking about what you've done and how you could be doing it better.

At Acharya Prafulla Chandra College feedback is sought from all stakeholders, i.e. the primary stakeholders are the students and teachers followed by Alumni and Feedback.

Feedback is obtained stakeholders are sought at the end of each academic session through web-links available on the website and circulated amongst stakeholders by faculties and college administration.

The questions seek a response in a scale of E to A where E = Very poor; D = Poor; C = Satisfactory; B = Good; A = Excellent. The feedback is calculated in the numerical scale of 0 – 4 where 0 stands for E, i.e., Very poor and 4 stands for A, i.e., Excellent.

After a time, frame of 45 days for the feedback inputs to be received, an analysis report is prepared. The IQAC along with Academic subcommittee, Secretary Teacher's Council and Teacher representatives to the governing Body deliberate on the report and decide on the actions to be taken. For issues related to the teaching-learning process, the Principal issues necessary directions, whereas infrastructural issues are placed by the H.E.I. for necessary remedial action.

1. Issues related to Curriculum and Delivery process

- i. **Students complained about the mechanism for identifying strengths and remedies to overcome weaknesses**

To address this concern the Institution has created a student Profile mapping system from the 2021-22 session to enable students to gain an assessment of their relative standing vis-à-vis his/her peer group. This data is also used by departments in their assessment of slow/advanced learners.

- ii. **Concern Regarding lack of relevance of curriculum with respect to Employment opportunities after graduation post lockdown.**

The college already has a competitive examination portal where students can practice topics on competitive examination, verbal ability, reasoning etc. However, in view of the expected slowdown of the organised sector and consequent shrinkage in jobs, the college has initiated an incubation cell -where students are skilled through live projects to open up entrepreneurship opportunities.



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2. Issues Related to Infrastructure and Ambience

- i. **Employers are dissatisfied with the Central Library's role in providing comprehensive computerized services.**

The digitalization of the Central Library, which was initiated in 2019, faced delays due to COVID-19 in 2020. To address this issue, the college purchased additional e-resources and urged the library to expedite the digitalization process. Additionally, the college decided to increase the budget allocated for organizing seminars and established a seminar committee to streamline the organization and execution of these events.

- ii. **Students expressed concern about the state of laboratories, once the college opened post lockdown.**

College allotted adequate funds for renovation of labs including/repair of instruments damaged due to long re-use.

- iii. **Alumni Expressed dissatisfaction with respect to tardy progress of Registration of alumni Association.**

- a) Registration of Alumni Association completed.
- b) College teachers who are faculty members have started an enrolment drive. An alumni meet will be conducted soon.

- iv. **Students expressed dissatisfaction about state of gymnasium and Sports Equipment**

A large number of Gym equipment and sports goods have been purchased from RUSA fund and have been installed after college opened post lockdown.

Dr. S. Bhowmik

(Principal)
Acharya Prafulla Chandra College
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